CUSTOMER ANALYSIS







Customer Analysis

Who are our customers and what are their needs and expectations?

Primary Customers

Community

Secondary Customers

<u>omers</u>

Major Deliverables

Strategic policy direction

Dynamic crime preventionEfficient and effective law enforcement operation

Sustained internal security operation

PNP units and other GAs, LGUs, etc.

 Responsive regulatory functions (Firearms, Explosives, Security Agencies and Training Schools)

OUTCOME

Public safety and security





DO PROCESS VALUE CHAIN

POLICY DEVELOPMENT

- Formulation of policy directives on:

Crime prevention
Law enforcement
Public safety
Internal security
Incident monitoring
and reporting system

- Development/ improvement of systems and procedures
- Formulation of MOAs and MOUs

POLICY IMPLEMENTATION AND OPERATIONS

- Dissemination and implementation of policies on:

Crime prevention
Law enforcement
Public safety
Internal security
Incident monitoring
and reporting system

- Police operations
- Implementation of MOAs and MOUs

POLICY MONITORING EVALUATION and ASSESSMENT

- Monitoring and evaluation of policy implementation by lower units
- Evaluation and assessment of police operations and programs

Coordinative linkages with other law enforcement agencies, government agencies, local government units, etc.





INTERNAL PROCESS

POLICY DEVELOPMENT POLICY IMPLEMENTATION AND OPERATIONS

POLICY MONITORING, EVALUATION AND ASSESSMENT

Strategic	Objectives		
From	Objectives		
Reactive policing	Proactive policing	Improve crime prevention	
Unmethodical policy development and implementation	Standard and institutionalized policy development and implementation	Institutionalize standard operational systems and procedures	
Manual management of information and communications for command and control of PNP operations	State-of-the-art and integrated information, communications and technology management systems for command and control of PNP operations	Modernize information, communications and technology management systems for command and control of PNP operations	





LEARNING & GROWTH

D	Strategi	Ohiootiyyas	
	from	to	Objectives
Human Capital	Operations personnel lack competency training	Institutionalized competency training for operations personnel	Develop competent and reliable operations personnel
Information Capital	Partially automated system of managing information and communication	Fully automated system of managing information and communication	Develop management information system





FINANCE

Strateg	Objectives				
From	to		Objectives		
Personality-based utilization of resources	Program – ba utilization of resources		nsure judicious use of financial and logistical resources		





Modernize information, communications and

Institutionalize standard operational systems

Develop management information system

Develop competent and reliable operations

Ensure judicious use of financial and logistical

technology management systems for

command and control of PNP operations

Public safety and security

Improve crime prevention

and procedures

personnel

resources

PNP ALIGNMENT OF OBJECTIVES

W

PNY	PNP ALIGN	MENI OF	OBJECTIVES
		Alignment	
P	# PNP Objectives	IC Ne N/A	DO Objectives

Police

police

A A safer place to live, work and do

Improve crime prevention and

C Improve community safety

D Develop a responsive

Organization

and

personnel

awareness through community oriented and rights-based policing

Develop competent, motivated

Optimize use of financial and

logistical resources

values-oriented

business

solution

P

Process

Excellence

Learning &

Growth

Resource

Management

,	Second-Level	#	Measure	L	L	Owner	BL	TARGET	ACCOMP	Initiatives	
	Objectives	#	lvicasui e	D	G	Owner	11	12	Jan-Sept 2012	muauves	
A	Ensure public safety and security		National Safety Index								
В	Improve crime prevention	1	Reduction of National Index Crime Rate			LED , PROs, SAF, HPG, AvSeG, MG, AKG, CSG	13.56 (13.94)	5%	2.69% decrease (11.25)		
		2	Percentage reduction of crimes perpetrated by motorcycle-riding criminals			LED , PROs, HPG	2,316	5%	27.75% increase (2,219)	Patrol System (PIPS) Patrulya ng Pulis	
		3	Percentage reduction of street crimes			LED , PROs, HPG	34,540 (25,905)	5%	27.98% decrease (18,655)	Localized Anti-Criminality Action Plan (LACAP)	
	Process Excellence	4	Percentage reduction of crime incidents involving the use of firearms			LED , PROs, SAF, HPG, CSG, AKG	7,921 (5,941)	5%	33.92% increase (7,956)	LOI Bilang Boga	
		5	Percentage of loose firearms accounted/confiscated/recovered			LED , PROs, CSG, HPG, AvSeG, MG	934,033	2%	2.2% (20,160)	LOI Kontra Boga	
		6	Percentage increase in the number of criminal gangs/members neutralized			LED, PROs, HPG, AKG, MG, AvSeG, AIDSOTF	234 gangs (175)	5%	30.48% decrease 122 gangs	Law Enforcement Projects: LOI Safety and Security of Seaports	
							1,045 members (784)	5%	24.59% decrease 591 members neutralized	LOI Revitalized Campaign Against Illegal Gambling LOI Anti-Carnapping Strategy	
		7	Percentage reduction of carnapping, highway robbery and hijacking incidents			LED, PROs, HPG	8,715 (6,536)	5%	10.39% decrease (5,857)	LOI Anti Highway Robbery/ Hold-up/ Carnapping Criminals	
		8	Reduction in the number of kidnapping/kidnap-for-ransom incidents			LED, PROs, AKG	24 (18)	5%	50% decrease (9)	LOI Anti-Hijacking LOI Anti-Kidnapping LOI Anti-Bank Robbery LOI Kagubatan LOI Kontra Droga-	
1		9	Increase in the number of Illegal		- 1-1	AIDSOTF, PROs	12,917	5%	16.78% increase	Charlie	

		Second-Level	ш	W.	L	L	0	BL	TARGET	ACCOM	T. 10. 10
P		Objectives	#	Measure	D	G	Owner	11	12	Jan-Sept 2012	Initiatives
	В		10	Reduction in the number of maritime-related incidents			PSD, PROs, MG	19 (14)	5%	143% increase (34)	Safety and Security of Ports and Ships
			11	Reduction in the number of aviation-related unlawful interference			LED, AvSeG	DNA			Three Tiered Defense System LOI Kontra Boga
			12	Reduction in the number of crime incidents during international, national, local events			SOD, PROs, HPG, SAF, AvSeG, MG, PSPG	524 (393)	5%		LOI Sang-Ingat Charlie
		Improve crime prevention	13	Reduction in the number of crime incidents committed on foreign missions, personnel and families, facilities, and interests in the country			SOD, PROs, HPG, SAF, AvSeG, AKG, PSPG	DNA			LOI TF Diplomatic Security Revised
Proce	ss Exce	llence	14	Percentage reduction of crime incidents victimizing tourists			PSD, PROs	705 (529)	5%	33.24% decrease (353)	LOI Bantay Turista Project
			15	Percentage reduction of incidents perpetrated by threat groups			ISOD, PROs, SAF, MG, AvSeG	245 (184)	5%	21.64% decrease (144)	ISO Campaign Plan SAMAHAN
			16	Percentage of PAG members neutralized			ISOD, PROs	550 PAGs members	5%	17% reduction (93 neutralized)	LOI Sanglahi-Alpha PNP –AFP JLD Nr 07-2010
	,	Institutionalize standard operational systems and procedures	17	Reduction in the number of operational lapses			All DO Divisions, PROs, NOSUs	NEW			PNP Command and Control Centers/Tactical Operations Center (NEW) Crafting of manuals * Patrol Manual Review of policies and procedures
		Modernize information and communications management systems for	18	Percentage of police operational activities and incidents monitored, reported and processed within the regulation time			NOC	NEW		All PROs, All NOSUs _ PPOs _CPOs _ CPS _ MPS "A"	PNP Police Command Center (NEW) Retrieval and storage of
		command and control of PNP operations	19	Number of police units with standard Command and Control Centers/Tactical Operations Centers							data from CY 2009 to 2011
Learn	ing & C	Develop automated system of managing information and rowth communication	20	Percentage completion of information and communication management system			All DO Divisions/AS/BFS	NEW			DO Information and Communication Management System (NEW) • Automated storage of data, query, and report generation of incidents
	71175	Develop competent and reliable operations personnel	21	Percentage of personnel trained based on job competency requirements			AS	25		5	Competency Framework
RM	D.	PNP STRATEGIC FO	cus ind Be	Percentage of programs funded out of the approved activities		ON	BFS	OTOH	ANAN"		Program Manuel Budgeting





		MEASURES																					
Strategic Initiatives	1	2	3	4	5	6	7	8	9 1	l0 11	12 1	13 14	15 1	16 17	18 1	19 20	21	22 T					
Police Integrated Patrol System	1	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/						17
Patrulya ng Pulis	/	/	/	/	/	/	/	/	1	/	/	/	/	/	/	/	/						17
Localized Anti-Criminality Action Plan	1	/	/	/	/	/	/	/	1	/	/	/	/	/	/	/	/						17
	/		/	/	/																		4
Law Enforcement Projects	/	/	/	/	/	/	/	/	1	/	/						/	1					13
Three-Tiered Defense System				/	/	/		/	1		/	1	1		1	1	/						11
LOI Sangingat Charlie	/	/	/	/	/	/	/	/	/		/	/	/	/	1	1	/						16
LOI TF Diplomatic Security	/	/	/	/			/	/				/	/		1	1	/						11
LOI Bantay Turista Project	/	/	/	/		/	/	/	/	/				/			/						11
ISO Campaign Plan SAMAHAN	/	/	/	/	/	/	/	/	/		/	/	/	/	1	1	/	/					17
LOI Sanglahi-Alpha	/		/	/	/	/		/	1		/	1	1		1	1	/						13
Standardization of systems and procedures	/	/	/	/	/	/	/	/	/	/	/	/	/	/	1	1	/	/					18
PNP Command Center Project	/	/	/	/	/	/	/	/	/	/	/	/	/	/	1	1	/	/	/				19
DO Information and Communication Management System																		1		/	1		3
Competency Framework																		/		/	/		3
Program-Based Budgeting (AOPB)	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	/	22





What is the objective? Improve crime prevention What is the measure? Reduction of National Index Crime Rate

How often is the measure updated/ calculated? Quarterly

What is the unit of measure used? Percentage

How is the measure calculated? Clarify the terms in the formula

Present Index Crime Rate minus Previous Index Crime Rate

Previous Index Crime Rate

X 100

What data is required in calculating the measure?

- •Index Crime Rate for the quarter
- •Index Crime Rate for the previous quarter

Where/how is it acquired? (specify document or person) Crime Statistics - DIDM

TARGETs

Is information about the measure available?

Currently available

With minor changes

Still to be formulated

When will this info be available? 15th day of the month following the end of the quarter

BASELINE

(2011)

13.56

Yr 1

(2012)

5%

(2014)

Yr 2 Yr 3 (2016)

5%

5%

Who is responsible for setting targets? DO-LED

Who is accountable for targets? PROs

Who is responsible for tracking & reporting targets? DO-LED





What is the objective? Improve crime prevention

What is the measure? Percentage reduction of crimes perpetrated by *motorcycle-riding criminals*

How often is the measure updated/calculated? Monthly

What is the unit of measure used? *Percentage*

How is the measure calculated? Clarify the terms in the formula

Nr of present incidents minus Nr of previous incidents Nr of previous incidents

What data is required in calculating the measure?

- •Previous nr of crimes perpetrated by motorcycleriding criminals
- •Present nr of crimes perpetrated by motorcycleriding criminals
- •Where/how is it acquired? (specify document or person) Reports from PROs

Is information about the measure available?

Currently available

₩ith minor changes

Still to be formulated

When will this info be available? 15th day of the following month

BASELINE		TARGETs	
(2011)	Yr 1 (2012)	Yr 2 (2014)	Yr 3 (2016)
2,316	5%	5%	5%

Who is responsible for setting targets? DO-LED

Who is accountable for targets? PROs

Who is responsible for tracking & reporting targets?





What is the objective? Improve crime prevention

What is the measure? Percentage reduction of street crimes

How often is the measure updated/calculated? Monthly

What is the unit of measure used? *Percentage*

How is the measure calculated? Clarify the terms in the formula

Nr of present incidents minus Nr of previous incidents Nr of previous incidents

X 100 = %

What data is required in calculating the measure?

- Previous nr of street crime
- Present nr of street crime
- •Where/how is it acquired? (specify document or person) Reports from PROs

Is information about the measure available?

Currently available

With minor changes

Still to be formulated

When will this info be available? 15th day of the following month

Who is responsible for setting targets? DO-LED

Who is accountable for targets? PROs

Who is responsible for tracking & reporting targets? DO-

BASELINE		TARGETs	
(2011)	Yr 1 (2012)	Yr 2 (2014)	Yr 3 (2016)
34,540	5%	5%	5%





What is the objective? Improve crime prevention

What is the measure? Percentage reduction of crime incidents *involving the use of firearms*

How often is the measure updated/calculated? Monthly

What is the unit of measure used? Percentage

How is the measure calculated? Clarify the terms in the formula

Nr of present incidents minus Nr of previous incidents Nr of previous incidents

X 100 =___%

What data is required in calculating the measure?

- •Previous nr of crime incidents involving firearms
- •Present nr of crime incidents involving firearms

Where/how is it acquired? (specify document or person) Reports from PROs

Is information about the measure available?

Currently available

With minor changes

Still to be formulated

When will this info be available? 15th day of the following month

Who is responsible for setting targets? DO-LED

Who is accountable for targets? PROs

Who is responsible for tracking & reporting targets?

DO-LED

BASELINE TARGETS

Yr 1 Yr 2 Yr 3
(2011) (2012) (2014) (2016)

7,921 5% 5% 5%





What is the objective? Improve crime prevention

What is the measure? Percentage of loose firearms accounted/ confiscated/ recovered

How often is the measure updated/calculated? Monthly

What is the unit of measure used? *Percentage*

How is the measure calculated? Clarify the terms in the formula

Nr of loose firearms accounted/confiscated/recovered

Loose firearms estimate

x 100 =___%

What data is required in calculating the measure?

- Loose firearms estimate
- Nr of loose firearms accounted/confiscated/recovered

Where/how is it acquired? (specify document or person)

DI (Annual estimate of loose firearms)
Reports from PROs

Is information about the measure available?

Currently available

With minor changes

Still to be formulated

When will this info be available? 15th day of the following month

Who is responsible for setting targets? DO-LED

Who is accountable for targets? PROs

Who is responsible for tracking & reporting targets? DO-LED

BASELINE		TARGETs	
(2011)	Yr 1 (2012)	Yr 2 (2014)	Yr 3 (2016)
934,033	2%	2%	2%





What is the objective? Improve crime prevention

What is the measure? Percentage increase in the number of *criminal gangs/members neutralized*

How often is the measure updated/calculated? Monthly

What is the unit of measure used? Percentage

How is the measure calculated? Clarify the terms in the formula

Nr of criminal gangs/gang members neutralized Total number of criminal gangs/gang members

Is information about the measure available?

Currently available

With minor changes

Still to be formulated

When will this info be available? 15th day of the following month

Who is responsible for setting targets? DO-LED

Who is accountable for targets? PROs

Who is responsible for tracking & reporting targets? DO-LED

What data is required in calculating the measure?

- •Total number of criminal gangs/gang members
- •Number of criminal gangs/gang members neutralized

Where/how is it acquired? (specify document or person) Reports from PROs

BASELINE		TARGETs	
(2011)	Yr 1 (2012)	Yr 2 (2014)	Yr 3 (2016)
324 gangs	5%	5%	5%
1,044 members			





What is the objective? Improve crime prevention

What is the measure? Percentage reduction in the number of carnapping, highway robbery and hijacking incidents How often is the measure updated/calculated? Monthly

What is the unit of measure used?

Percentage

How is the measure calculated? Clarify the terms in the formula

Nr of present incidents minus Nr of previous incidents
Nr of previous incidents

x 100 = ___%

Is information about the measure available?

- Currently available
- With minor changes
- Still to be formulated

When will this info be available? 15th day of the following month What data is required in calculating the measure?

- •Previous nr of carnapping, highway robbery and hijacking incidents
- •Present nr of carnapping, highway robbery and hijacking incidents

Where/how is it acquired? (specify document or person) DIDM

BASELINE		TARGETs	
(2011)	Yr 1 (2012)	Yr 2 (2014)	Yr 3 (2016)
8,715	5%	5%	5%

Who is responsible for setting targets? DO-LED

Who is accountable for targets? PROs and HPG

Who is responsible for tracking & reporting targets? DO-

LED

	NAME OF PROJECT	MEASURES A Put the 5 highest m			PROJECT CO- CHAMPION
Police Integ	grated Patrol System (PIPS)	National Index Crime Rate		17	
		Percentage reduction of crimes perpe by motorcycle-riding criminals	etrated	17	
	PROJECT DESCRIPTION	Percentage reduction of street crimes		17	
	d/integrated all existing clans on anti-criminality and police	Percentage reduction of crime incides involving the use of firearms	nts	17	
	erations towards crime prevention.	Percentage of loose firearms accounted/confiscated/recovered	17		
		Initiatives Scoring			
	PROJECT MILESTONES	BUDGET (FY 2012)			STATUS
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner	Status
	Policy formulation		11		
Nov 27, 2010	Policy implementation			DO-LED	On-going
870, 222	Conduct of patrols and enforcement of laws	1-14			
	Conduct of regular inspections of patrol elements and operatives				
	Conduct of periodic evaluation and assessment		=,		
	of the implementation				
	of the implementation Submission of monthly reports				

	NAME OF PROJECT	MEASURES AFI Put the 5 highest mean		PROJECT CO- CHAMPION	I	
Patrulya ng	g Pulis	National Index Crime Rate		17	n 2 2	T
		Percentage reduction of crimes perpetral by motorcycle-riding criminals	ted	17		ı
	PROJECT DESCRIPTION	Percentage reduction of street crimes		17		ı
	g Pulis ensures intensification of law at operations, anti-criminality	Percentage reduction of crime incidents involving the use of firearms Percentage of loose firearms		17		ı
campaign and public safety services through the deployment of uniformed personnel assigned to		Percentage of loose firearms accounted/confiscated/recovered		17		ı
	tive functions to perform limited beat	Initiatives Scoring				ı
	PROJECT MILESTONES	BUDGET (FY 2012)		S	TATUS	I
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner	Status	T
<u> </u>	Policy formulation					T
October 26, 2011	Policy implementation			DO-LED	On-going	T
	Conduct of beat patrols to augment the Police Stations					İ
	Conduct of periodic evaluation and assessment of the implementation	n 1				
	Submission of monthly reports		7			
	Policy evaluation and assessment					I
Total Timeline	:					T
						-

	NAME OF PROJECT	MEASURES A Put the 5 highest n				OJECT CO- CHAMPION	
Localized A	Anti-Criminality Action Plan (LACAP)	National Index Crime Rate	1	17		92 52	I
		Percentage reduction of crimes perpet by motorcycle-riding criminals	Percentage reduction of crimes perpetrated by motorcycle-riding criminals				ı
	PROJECT DESCRIPTION	Percentage reduction of street crimes		17			ı
	t decentralizes the formulation and ation of anti-criminality plans to	Percentage reduction of crime incident involving the use of firearms	ets	17			ı
effectively of	address identified peace and order nd concerns peculiar to an area and	Percentage of loose firearms 17 accounted/confiscated/recovered		17			ı
_ ~	ommunity participation, engagement ship of their security and safety issues	Initiatives Scoring					ı
		BUDGET (FY 2012)		STA	TUS		
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Own	er	Status	
	Policy formulation			72.1		4 6 1	I
December 19, 2008	Policy implementation			DO-LED		1 1 3 15	I
V 24	Formulation of the LACAP by the Municipal and the City Police Stations/Offices						I
	Processing and approval by the LGU	Ε,		п			l
	Implementation of the LACAP					On-going	I
	Evaluation and assessment of the implementation					On-going	I
100	Submission of periodic reports					On-going	
	Policy evaluation and assessment			and All			
Total Timeline	:						

	NAME OF PROJECT	MEASURES AFFECTED Put the 5 highest measures				PROJECT CO- CHAMPION		
Kontra Dro	oga Charlie	National Index Crime Rate		17	AIDSOTF			
		Percentage reduction of crimes perpeby motorcycle-riding criminals	etrated	17				
	PROJECT DESCRIPTION	Percentage reduction of street crime.	S	17				
Revitalized o	campaign against illegal drugs	Percentage reduction of crime incide involving the use of firearms	ents	17				
		Percentage of loose firearms 17 accounted/confiscated/recovered						
		Initiatives Scoring						
		BUDGET (FY 2012)			STA	TUS		
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Own	er	Status		
	Policy formulation							
July 2, 2012	Policy implementation		- 5	DO-LED		On-going		
	Establishment of the Oversight Committee on Illegal Drugs and the Sub-Committee on Internal Cleansing							
	Strengthening of the anti-illegal drugs operating units at the region, district, provincial, city and municipal levels							
	Implementation of the 5-point anti- illegal drugs strategy of the PNP							
	Conduct of periodic evaluation and assessment of the implementation							
	Submission of monthly reports		100		etti i ill	-B-SHOURDSOLL		
	Policy evaluation and assessment							
Total Time	line:							

						ve i i oine		
	NAME OF PROJECT		MEASURES AFFECTED Put the 5 highest measures			PROJECT CO- CHAMPION		
Revitalized Cam	paign Against Illegal Gambling	National Index Crime Rate		17	AIGSO'	TF		
		Percentage reduction of crimes perp	Percentage reduction of crimes perpetrated by motorcycle-riding criminals					
	PROJECT DESCRIPTION	Percentage reduction of street crime	es	17				
	ures the revitalized conduct of massive anti- operations nationwide to eradicate all forms of	Percentage reduction of crime inciding involving the use of firearms	Percentage reduction of crime incidents involving the use of firearms					
illegal gambling	including "jueteng".	Percentage of loose firearms accounted/confiscated/recovered		17				
		Initiatives Scoring						
		BUDGET (FY 2	BUDGET (FY 2012)			ATUS		
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Own	er	Status		
	Policy formulation							
April 28, 2012	Policy implementation			DO-LED		On-going		
10.7	Revitalize the Anti-Illegal Gambling SOTF and SOTGs at the regional, provincial/city levels							
	Conduct of massive anti-illegal gambling operations by the SOTF and the SOTGs							
	Conduct of periodic evaluation and assessment of the implementation							
	Submission of monthly reports							
	Policy evaluation and assessment							
Total Timeline:								
			E 810 000	No.				

	NAME OF PROJECT	MEASURES Put the 5 highes	PROJECT CO- CHAMPION				
Anti-Carnappin	g	National Index Crime Rate		17	HPG		
		Percentage reduction of crimes per by motorcycle-riding criminals	petrated	17			
	PROJECT DESCRIPTION	Percentage reduction of street crim	nes	17			
efficient strateg	nances the campaign against carnapping through ic, operational and tactical responses, inter-	Percentage reduction of crime incident involving the use of firearms	dents	17			
	ration and promotion of community-based actions adicate carnapping.	Percentage of loose firearms accounted/confiscated/recovered		17			
		Initiatives Scoring					
		BUDGET (FY 2	BUDGET (FY 2012)		STA	STATUS	
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Own	er	Status	
	Policy formulation			7 <u>2</u>			
April 12, 2011	Policy implementation			DO-LED		On-going	
21.24	Strengthening of the Highway Patrol Group						
	Process excellence through the "QUAD Plus" concept of operations	1 10.					
	Conduct of periodic evaluation and assessment of the implementation						
	Submission of monthly reports						
1 2 2 2	Policy evaluation and assessment					- contractor of the same	
Total Timeline:							

	NAME OF PROJECT	MEASURES A Put the 5 highest m	PROJECT CO- CHAMPION			
Anti-highway re	obbery/hold-up/carnapping criminals	National Index Crime Rate		17	HPG	22 2 2
		Percentage reduction of crimes perpetable by motorcycle-riding criminals	rated	17		
	PROJECT DESCRIPTION	Percentage reduction of street crimes		17	ii	
operations agai	ovides the conduct of intensified police inst highway robbery/hold-up/carnapping	Percentage reduction of crime incident involving the use of firearms	ts	17		
criminals throu	gh dedicated operating teams.	Percentage of loose firearms accounted/confiscated/recovered		17		
		Initiatives Scoring				
		BUDGET (FY 2012)		STATUS		
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Own	er	Status
	Policy information			72		
October 14, 2010	Policy implementation			DO-LED		On-going
9.9	Organization of Special Action Teams			m 7_4 7		
	Proactive/Preventive Measures	TA TA				
	Arrest of Targets					
	Conduct of periodic evaluation and assessment of the implementation					
	Submission of monthly reports					
	Policy evaluation and assessment			- Pal-Asi		
Total Timeline:						

	NAME OF PROJECT	MEASURES AFFECTED Put the 5 highest measures			PROJECT CO-CHAMPIO		
Anti-kidnapping	strategy	National Index Crime Rate		17	AKG		
		Percentage reduction of crimes particular motorcycle-riding criminals	perpetrated by	17			
	PROJECT DESCRIPTION	Percentage reduction of street ca	rimes	17			
kidnapping thro	ines the PNP' renewed and intensified efforts against ugh greater multi-sectoral confidence and cooperation, for a	Percentage reduction of crime in involving the use of firearms	ncidents	17			
	erent efforts against lawless elements and terrorist groups apping activities.	Percentage of loose firearms accounted/confiscated/recovered		17			
		Initiatives Scoring				- 12 (The	
		BUDGET (FY	2012)		STATUS		
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owi	ner	Status	
	Policy formulation		S2 [2]				
February 15, 2011	Policy implementation			DO-LED		On-going	
	Prediction, Prevention and Preparation Phase						
	Creation of NHQ and DIPO Anti-Kidnapping Evaluation Committee		- 2				
100	Strengthening of the Anti-Kidnaping Group						
2.24	Creation of the PNP led Joint AFP Anti-Kidnapping Task Group in Mindanao pursuant to Joint Letter Directive Nr 7-2010				% N		
	Incident Management Phase						
	Activation of Crisis Management Committee						
	Post Incident Phase					111111111111111111111111111111111111111	
	Institutionalization of Reward System			8		00.000	
	Conduct of periodic evaluation and assessment						
	Submission of monthly reports			16 10 3	ألاحتص		
	Policy evaluation and assessment						
Total Timeline:							

	NAME OF PROJECT	MEASURES AFFECTED Put the 5 highest measures			PROJECT CO- CHAMPION		
Kagubatan	nlife) , an energy e. T. Sa er	National Index Crime Rate		17	DENR	100	
		Percentage reduction of crimes perpet by motorcycle-riding criminals	17				
	PROJECT DESCRIPTION	Percentage reduction of street crimes		17			
assisting the DI	fines the roles and functions of the PNP in ENR through the Anti-Illegal Logging Task Force in	Percentage reduction of crime inciden involving the use of firearms	ts	17			
-	and preservation of natural and residual forests ging operations.	Percentage of loose firearms accounted/confiscated/recovered	17				
		Initiatives Scoring					
		BUDGET (FY 2012)	BUDGET (FY 2012)		STA	TUS	
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Own	er	Status	
	Policy formulation						
March 23, 2011	Policy implementation			DO-PSD		On-going	
V N	Revitalized of the Police Environment Desk at the regional, provincial, city, and municipality levels			- hi 7_s fi			
	Support the operations of the Anti-Illegal Logging Task Force of the DENR						
	Conduct of periodic evaluation and assessment of the implementation						
	Submission of monthly reports					5 G_ T 9 F	
1 2x x	Policy evaluation and assessment					Samuel Control	
Total Timeline:	:						

	NAME OF PROJECT MEASURES AFFECTED Put the 5 highest measures		PROJECT CO- CHAMPION			
Safety and Sec	urity of Ports and Ships (SSPORTS)	National Index Crime Rate		17	DOTC	
		Percentage reduction of crimes perpetr by motorcycle-riding criminals	ated	17		
	PROJECT DESCRIPTION	Percentage reduction of street crimes	Percentage reduction of street crimes			
government's	fines the role and participation of the PNP in the continuing program in addressing the current	Percentage reduction of crime incident involving the use of firearms	Percentage reduction of crime incidents involving the use of firearms			
	re and security particularly within harbors, underway sea vessels.	Percentage of loose firearms accounted/confiscated/recovered		17		
		Initiatives Scoring				
		BUDGET (FY 2012)			STA	TUS
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Own	er	Status
	Policy formulation			72.1		
March 19, 2004	Policy implementation			DO-PSD		On-going
2.0	Proactive Phase					
	Prediction					
- B.S.	Preparation	14				
	Prevention					
	Perform Phase		72.53			
	Conduct of periodic evaluation and assessment of the implementation					
	Submission of monthly reports				MILL III	American Minimum Committee
	Policy evaluation and assessment					
Total Timeline:						

	NAME OF PROJECT	MEASURES AFFECTED Put the 5 highest measures				PROJECT CO- CHAMPION	
Kontra-Boga Bi	ravo	National Index Crime Rate		17			
		Percentage reduction of crimes perposition by motorcycle-riding criminals	etrated	17			
	PROJECT DESCRIPTION	Percentage reduction of street crime.	s	17			
loose firearms is	ines the conduct of an intensified drive against n the hands of threat groups, organized	Percentage reduction of crime incidents involving the use of firearms		17			
syndicated crim elements.	e groups, Partisan Armed Groups and criminal	Percentage of loose firearms accounted/confiscated/recovered		17			
		Initiatives Scoring					
	PROJECT MILESTONES	BUDGET (FY 2012)		STATUS			
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner		Status	
	Policy formulation		'i = = - ji				
November 18, 2010	Policy implementation			DO-LED		On-going	
101,02	Revitalization of the Special Task Units in the priority areas						
	Conduct of operations to control proliferation of loose firearms in the possession of threat groups, private armed groups and organized/syndicated crime groups						
	Conduct of periodic evaluation and assessment of the implementation						
	Submission of monthly reports						
	Policy evaluation and assessment					-ar-thouseau	
Total Timeline	:						

	NAME OF PROJECT	MEASURES AFF Put the 5 highest meas				ROJECT CO- CHAMPION
SANG-ING	AT-CHARLIE	National Index Crime Rate		17 17 17 17 17 17 DO-SOD		
	PROJECT DESCRIPTION Description of security operations to ensure peace lear and public safety during the year-round observance of security of security of security safe and conduct of local and international meetings/conferences; special presidential visits; elections, plebiscites or referendums; and conduct of mass actions and/or demonstrations in all parts country. PROJECT MILESTONES MILESTONES / ACTIVITIES Policy formulation Gonduct of security operations and implement security measures during: Presidential visits Elections/Plebiscites/Referendums Holidays, fiestas, festivals and other related celebrations	Percentage reduction of crimes perpetrated 17 by motorcycle-riding criminals		17		
		Percentage reduction of street crimes 17				
and order and p	public safety during the year-round observance of	Percentage reduction of crime incidents involving the use of firearms				
orderly conduct events; presider	of local and international meetings/conferences; special atial visits; elections, plebiscites or referendums; and	Percentage of loose firearms accounted/confiscated/recovered		17		
of the country.	auci of mass actions and/or demonstrations in all parts	Initiatives Scoring				
	PROJECT MILESTONES	BUDGET (FY 2012)				TUS
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owne	r	Status
	Policy formulation			<u> </u>		
April 13, 2011	Policy implementation			DO-SOD		On-going
	Presidential visits					
	Elections/Plebiscites/Referendums					
		L				
	International, national and local special events					
	Mass actions and demonstrations		20 20 20			
	Conduct of periodic evaluation and assessment of the implementation					110
	Submission of monthly reports					Act of the contract
	Policy evaluation and assessment		A STATE OF THE PARTY.	E-red-Add		
Total Timeline:						

TF Diplomatic Security-Revised Percentage reduction of crimes perpetrated by motorcycle-riding criminals PROJECT DESCRIPTION Percentage reduction of street crimes 17 This project provides the creation of task forces and conduct of security operations to ensure security coverage of all foreign missions, diplomats, staff and families and their embassies, facilities, and interests in the country. Percentage reduction of crime incidents involving the use of firearms accounted/confiscated/recovered Initiatives Scoring Percentage of loose firearms accounted/confiscated/recovered Initiatives Scoring PERIOD MILESTONES BUDGET (FY 2012) STATUS Policy formulation February 13, 2012 Policy implementation Activation of Task Force Diplomatic Security in Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation Submission of monthly reports		NAME OF PROJECT	MEASURES Put the 5 highest			1	PROJECT CO- CHAMPION	
PROJECT DESCRIPTION Percentage reduction of street crimes This project provides the creation of task forces and conduct of security operations to ensure security coverage of all foreign missions, diplomats, staff and families and their embassies, facilities, and interests in the country. PROJECT MILESTONES PERIOD MILESTONES / ACTIVITIES Policy formulation Policy implementation Activation of Task Force Diplomatic Security in Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country. Policy implementation Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country in Metro Manila, Cebu and Davao Conduct of periodic evaluation and assessment of the implementation Conduct of periodic evaluation and assessment of the implementation	TF Diploma	atic Security-Revised	National Index Crime Rate		17	DO, PSPG		1
This project provides the creation of task forces and conduct of security operations to ensure security coverage of all foreign missions, diplomats, staff and families and their embassies, facilities, and interests in the country. Percentage of loose firearms Percentage of loose firearms 17								ı
conduct of security operations to ensure security coverage of all foreign missions, diplomats, staff and families and their embassies, facilities, and interests in the country. Percentage of loose firearms 17		PROJECT DESCRIPTION	Percentage reduction of street crime	es	17			ı
coverage of all foreign missions, diplomats, staff and families and their embassies, facilities, and interests in the country. Percentage of loose firearms accounted/confiscated/recovered Initiatives Scoring				ents	17			ı
Initiatives Scoring PROJECT MILESTONES BUDGET (FY 2012) STATUS PERIOD MILESTONES / ACTIVITIES Amount Source Owner Initiatives Scoring PERIOD MILESTONES / ACTIVITIES Amount Source Owner Owner DO-SOD One-of-colors February 13, 2012 Policy implementation DO-SOD One-of-colors February 13, 2012 Policy implementation DO-SOD One-of-colors February 13, 2012 Policy implementation DO-SOD One-of-colors February 13, 2012 Activation of Task Force Diplomatic Security in Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation	coverage of	all foreign missions, diplomats, staff and Percentage of loose firearms		17			ı	
PERIOD MILESTONES / ACTIVITIES Amount Source Owner Policy formulation Policy implementation Activation of Task Force Diplomatic Security in Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation Amount Source Owner Do-Sod On-to-start of Source Owner Do-Sod On-to-start of Source Owner Conduct of Task Force Diplomatic Security in Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation			Initiatives Scoring					ı
Policy formulation Policy implementation Activation of Task Force Diplomatic Security in Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation Policy implementation DO-SOD On-Conduct of Security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation		PROJECT MILESTONES	BUDGET (FY 201	12)		STATUS		
February 13, 2012 Activation of Task Force Diplomatic Security in Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation DO-SOD On-SOD Conduct of Security Operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation	PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Own	er	Status	I
Activation of Task Force Diplomatic Security in Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation		Policy formulation				100		1
Metro Manila, Cebu and Davao Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation		Policy implementation			DO-SOD		On-going	
Conduct of security operations for foreign diplomats, staff and families and their embassies, facilities and interests in the country Conduct of periodic evaluation and assessment of the implementation	27.24					H- 12		
the implementation		Conduct of security operations for foreign diplomats, staff and families and their embassies,	La.					I
Submission of monthly reports								
		Submission of monthly reports		m 2,26	1			
Policy evaluation and assessment		Policy evaluation and assessment	200					
Total Timeline:	Total Timeline	e:						

NAME OF PROJECT		MEASURES AFFECTED Put the 5 highest measures			PROJECT CO- CHAMPION
Bantay Tur	ista Project	National Index Crime Rate		17	Department of Tourism
		Percentage reduction of crimes perpetrated by motorcycle-riding criminals		17	
PROJECT DESCRIPTION		Percentage reduction of street crime	es	17	
This project, in cooperation with DOT, provides the training of police personnel on tourist awareness and		Percentage reduction of crime incid involving the use of firearms	lents	17	
establishment of police units and desks to ensure the safety of foreign and domestic tourists and to promote secure environment especially in priority tourist destination areas.		Percentage of loose firearms accounted/confiscated/recovered		17	
		Initiatives Scoring			
	PROJECT MILESTONES	BUDGET		STATUS	
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner	Status
	Policy formulation			DO-PSD	
Oct 5, 2010	Policy implementation				
	Conduct of Tourist Awareness Seminar (Phase 2)	4 1			Done
	Activation of Tourist Police Units (TPUs)				Activated 25 TPUs
	Support the establishment of Tourist Assistance Centers (TACs) in the priority tourist destination areas				Established 558 TACs
	Establishment of Tourist Assistance Desks in all Police Stations and Offices at the city, provincial, district and regional levels				Established 1,026 TADs
	Conduct of periodic evaluation and assessment of the implementation				
	Submission of monthly reports				ARTHUR DESIGNATION OF THE PARTY
	Policy evaluation and assessment			The second	
Total Timeline	e:				

	NAME OF PROJECT		MEASURES AFFECTED Put the 5 highest measures			
ISO Camp	aign Plan SAMAHAN 2011	National Index Cr	ime Rate	17		
		Percentage reduction of crimes perpetrated by motorcycle-riding criminals		17		
	PROJECT DESCRIPTION		Percentage reduction of street crimes			
This Campaign Plan complements the AFP Internal Peace and Security Plan "Bayanihan" against all internal security threats, such as CTM, SPSG, ASG and JI. It also guides the PNP Commanders in the field in planning and addressing internal peace and security concerns in the country through the active support of the community.		Percentage reduction of crime incidents involving the use of firearms Percentage of loose firearms accounted/confiscated/recovered Initiatives Scoring		17		
				17		
	PROJECT MILESTONES	BUDGET		;	STATUS	
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner	Status	
	Policy formulation			DO-ISOD		
Mar 9, 2011	Policy implementation					
, in the second	Phase 1 - Creating and strengthening the solid foundation (Jan 2011- Dec 2012)					
	 Strengthening the working relationships with stakeholders Building the capacity of PNP personnel and PNP volunteer organizations Implementing programs that promote police-community relations Enhancing investigative capabilities and intelligence/crime analysis to support PNP operations 					
	Phase 2- Sustaining the gains (Jan 2013 – Dec 2014)					
	Phase 3 - Expanding services and development of new approaches (Jan 2015 - Dec 2016)					
	Conduct of quarterly evaluation and assessment of the implementation					
	Submission of periodic reports			LANCE		
	Policy evaluation and assessment					
Total Timelin	e:					

			11110	lativ		101116
	NAME OF PROJECT	MEASUR Put the 5 high	RES AFFECTED hest measures		PRO	DJECT CO-CHAMPION
LOI Sanglahi-A	Alpha			17	17 DI, DIDM, DPCR 17	
O				17		
	PROJECT DESCRIPTION	Percentage reduction of stree	t crimes	17		
This project sets forth the concept and operational guidelines for the prevention of any terrorist-related incident and the containment and neutralization of local and international terrorist groups operating in the country primarily through the creation of Task Forces and the implementation of the PNP Anti-Terrorism Multi-Sector Strategy and the Three-Tiered Defense System.		Percentage reduction of crime incidents involving the use of firearms Percentage of loose firearms accounted/confiscated/recovered		17		
				17		
		Initiatives Scoring				
	PROJECT MILESTONES	BUDGE	T	STATUS		TATUS
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owr	ner	Status
	Policy formulation			DO-I	SOD	120114
	Policy implementation		7.9			
	Creation of the following:					
	TF Sanglahi-Alpha Oversight Committee					
	PNP Counter Terrorism Task Force					
	PNP Crisis Action Force					
	Inter Government Agency Collaboration and Cooperation	1.				
	Multi-sectoral collaboration					
	Proactive Phase (Intelligence and Target Hardening)					v
	Reactive Phase (Incident Management)					
	Conduct of periodic evaluation and assessment of the implementation					a mental manage
	Submission of monthly reports		The same of the sa			

Policy evaluation and assessment

Total Timeline:

NAME OF PROJECT		MEASURES AFFECTED Put the 5 highest measures				
Standardization of Systems and Procedures	National Index Crime Rate	National Index Crime Rate				
	Percentage reduction of crimes perpetrated by motorcycle-riding criminals	perpetrated by motorcycle-riding				
PROJECT DESCRIPTION	Percentage reduction of street crit	nes	17			
This project guides the PNP operating units with an standardized implementation of systems and procedures	Percentage reduction of crime inc	Percentage reduction of crime incidents involving the use of firearms Percentage of loose firearms accounted/confiscated/recovered Initiatives Scoring				
through the crafting of manuals, LOIs, policies and review of existing policies.						
	Initiatives Scoring					
PROJECT MILESTONES	BUDGET	BUDGET		STATUS		
PERIOD MILESTONES / ACTIVITIES	Amount	Source	Owner	r Status		
Total Timeline:						

	NAME OF PROJECT MEASURES AFFECTED Put the 5 highest measures				PROJECT CO- CHAMPION
PNP Command Center/Tactical Operations Centers		National Index Crime Rate		17	
		Percentage reduction of crimes by motorcycle-riding criminals	perpetrated	17	
PROJECT DESCRIPTION		Percentage reduction of street of	rimes	17	
The project aims to modernized information, communications and technology management systems for improved delivery of police services.		Percentage reduction of crime i involving the use of firearms	ncidents	17	
		Percentage of loose firearms accounted/confiscated/recovered		17	
		Initiatives Scoring			
	PROJECT MILESTONES	BUDGET			STATUS
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner	Status
	Conduct of study by TWG			NOC	On-going
	Development of system			4 -5 11	
	Hardware Procurement			NOC	
	Hardware Installation				
	System Testing and Evaluation				
	User's Training				
	Deployment and maintenance of system			and the second	
Total Timeline:					

	NAME OF PROJECT	MEASURES Put the 5 highest t			PROJECT CO- CHAMPION	
DO Informati	on and Communication Management	National Index Crime Rate		17		
System		Percentage reduction of crimes po	erpetrated	17		
PROJECT DESCRIPTION		Percentage reduction of street cri	mes	17		
The project aims to develop a system that will allow exchange of information among the different divisions within the Directorate for Operations.		Percentage reduction of crime inc involving the use of firearms	cidents	17		
		Percentage of loose firearms accounted/confiscated/recovered		17		
		Initiatives Scoring				
	PROJECT MILESTONES	BUDGET			STATUS	
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner	Status	
	Conduct of study by TWG			NOC	On-going	
	Development of system			11 - 25 11 11 1		
	Hardware Procurement	La.,		NOC		
	Hardware Installation					
	System Testing and Evaluation			-,		
	System Testing and Evaluation User's Training					

NAME OF PROJECT			ASURES AFFECTED 5 highest measures		PROJECT CO- CHAMPION
Competency Fran	nework				DHRDD
			<u> </u>		
	PROJECT DESCRIPTION				
personnel, develog uniformed person training programs	ves determination of the job competency of DO pment of POI for the competency training of nel and the implementation of the appropriate s to ensure that all personnel are competent to				
perform their resp	pective work.	Initiatives Scorin	g		
	PROJECT MILESTONES	в	UDGET		STATUS
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner	r Status
	Project formulation		= 7		
	Project implementation				
	Development of Program of Instructions (POI) for PCOs and PNCOs assigned with Operations Offices				
	Approval of the POI by DHRDD	1.			
	Conduct of Training				
	Scheduling of Training for Non-Uniformed Personnel (NUP)				de Tari
	Implementation of Training for NUP				
	Evaluation and assessment of training project			al-Australia	

	NAME OF PROJECT MEASURES AFFECTED Put the 5 highest measures				PROJECT CO- CHAMPION
Program-based	budgeting	National Index Crime Rate		17	
		Percentage reduction of crimes perpetrated by motorcycle-riding criminals		17	
	PROJECT DESCRIPTION	Percentage reduction of street crimes		17	
Institutionalized	program-based utilization of funds	Percentage reduction of crime incidents involving the use of firearms		17	
		Percentage of loose firearms accounted/confiscated/recovered		17	
		Initiatives Scoring	Initiatives Scoring		
	PROJECT MILESTONES	BUDGET			STATUS
PERIOD	MILESTONES / ACTIVITIES	Amount	Source	Owner	r Status
				4 235	
1					

Philippine National Police PATROL Plan 2030





PERFORMANCE GOVERNANCE SYSTEM

RANSFORMATION TORCH



END OF PRESENTATION